

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

George, et al.

Serial No.: 10/728,755

Group Art Unit: Not Yet Assigned

Filing Date: December 8, 2003

Examiner: Unknown

For: METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS

Honorable Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

Under the provisions of 37 CFR §1.97 through §1.99 and pursuant to applicant's duty of disclosure under 37 CFR §1.56, applicant respectfully brings the document listed on the attached form PTO-1449, to the attention of the Examiner in charge of the above-identified application. A copy of the listed document is provided herewith for the convenience of the Examiner.

This citation does not constitute an admission that the references are relevant or material to the claims. They are only cited as constituting related art of which the applicant is aware.

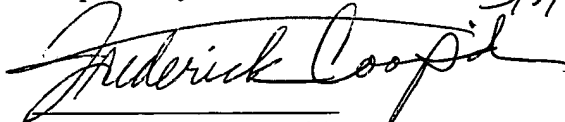
It is respectfully requested that the listed references be considered by the Examiner and formally made of record in this application.

Please charge any deficiencies in fees and credit any overpayment of fees to Assignee's Deposit Account No. 50-0510.

Date: 3/4/04

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Intellectual Property Law  
8321 Old Courthouse Road, Suite 200  
Vienna, VA 22182-3817  
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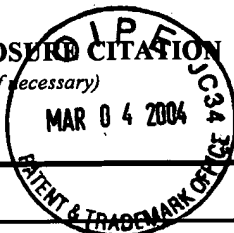
Respectfully submitted,



Frederick E. Cooperrider  
Registration No. 36,769

# INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)



Docket Number (Optional)

YOR920030318US1

Application Number

10/728,755

Applicant(s)

George, et al.

Filing Date

December 8, 2003

Group Art Unit

Not yet assigned

## U.S. PATENT DOCUMENTS

| EXAMINER<br>INITIAL | REF | DOCUMENT NUMBER | DATE     | NAME            | CLASS | SUBCLASS | FILING DATE<br>IF APPROPRIATE |
|---------------------|-----|-----------------|----------|-----------------|-------|----------|-------------------------------|
|                     |     | 5,968,125       | 10/19/99 | Garrick, et al. |       |          |                               |
|                     |     |                 |          |                 |       |          |                               |
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## FOREIGN PATENT DOCUMENTS

|  | REF | DOCUMENT NUMBER | DATE | COUNTRY | CLASS | SUBCLASS | Translation |    |
|--|-----|-----------------|------|---------|-------|----------|-------------|----|
|  |     |                 |      |         |       |          | YES         | NO |
|  |     |                 |      |         |       |          |             |    |
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|  |     |                 |      |         |       |          |             |    |

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.